



Kirbo's Office Systems  
P.O. Box 2249  
Brownwood, Texas 76804

**AMERICA'S # 1 COPIER**

**B/W COPIER ANNUAL MAINTENANCE AGREEMENT**

Model: iR 1730 Serial Number: QFM03319  
Annual Maintenance Cost: 190.00, or for 18,000 B&Wcopies, whichever comes first.  
Starting Date/Meter Count 9-15-15/ 100  
**DIR-TSO-3101** – The Agreement is for a one year period with (5) five annual renewal options.

**Covers:**

- Black toner to be supplied by Kirbo's Office Systems.
- All consumable & durable parts, including any required labor & travel expense.  
Note: service calls will not be performed at fixed intervals, but will vary as determined by equipment model, location, and service history; as well as copy quality. Copy quality on color machines will be maintained at "business color" levels.
- Relocating the copier from one location to another. (Within Kirbo's service area. Minimum of one-week notice is required.)  
Note: Relocating the copier to another location, or moving it within the same location without advance notice, will void this contract.
- Provision of an approved power conditioner.  
Note: Most consumer grade power conditioners are not capable of providing adequate protection for sensitive electronic equipment. Kirbo's Office Systems will provide a suitable power conditioner for the equipment in use. This power conditioner will remain the property of Kirbo's Office Systems, and it will be the customer's responsibility to observe the following:
  - ✓ The power conditioner must be plugged into an approved wall socket (never a power strip)
  - ✓ No power strips may be plugged into any unused receptacles on the power conditioner
  - ✓ The power conditioner remains the property of Kirbo's Office Systems
  - ✓ The customer will be liable for a \$150.00 replacement cost for any lost, damaged, or stolen power conditioner.

**Excludes:**

- Any networking issues other than those caused by Canon equipment malfunction.
- Toner delivery.  
Note: Toner delivery will be provided as a courtesy. Replacement toner should be requested as soon as the last toner cartridge is installed. Toner delivery will be scheduled within one week of notification. Shipping expense for emergency deliveries will be billed to the customer.
- Paper, transparencies, and staples
- Damage due to the use of any type of transparency other than Canon type E.
- Damage due to staples, paper clips, or other foreign objects passing through the machine.
- Damage due to failure to properly use the power conditioner provided by Kirbo's Office Systems.
- Damage due to external forces such as (but not limited to) lightning, flood, fire, insects, rodents, or physical abuse.
- Copy quality problems due to the use of the wrong type of toner, expired toner, or toner not approved by Kirbo's.  
Note: The use of toner from any source other than Kirbo's Office Systems will void the equipment warranty and maintenance agreement.

I, Roger Harmon, have read and agree to the terms and conditions of this contract on this date 9/28/15. Acceptor's title: County Judge,  
for (company name) Johnson County.

W Kearney 9-21-15